



sappart  
agenzia  
persuni b'dizabilita

*Foundation for Social Welfare Services*



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**Aġenzija SAPPORt is committed  
to enhance the quality of life  
of disabled persons  
through  
innovative personalised support,  
expertise, and advocacy**



## *Our Vision ...*

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**SAPPOR.T shall work with  
disabled persons and their families  
to secure the means,  
opportunities and services  
whereby they can execute their right to fully  
participate in community life**

## *Our Values ...*

### **SUPPORT values:**

- equality, choices and opportunities;
- inclusion of disabled persons in all aspects of society;
- holistic, person-centred approach rooted in the principles of shared power and self-determination; and
- mutual support and interdependence - giving and receiving based on the understanding that both the disabled person and society stand to gain through the advancement of disabled persons as contributing members of society.



## *History of Agenzija SAPPOR (1)*

**August 2001:**

- ⇒ Supported Living Division was set-up as the forerunner of Agenzija SAPPOR;

**April 2002:**

- ⇒ community Services were set up and started to be provided;

**November 2002:**

- ⇒ first residence opened to offer Residential Services to disabled persons in Fgura;

**January 2003:**

- ⇒ social work unit providing services to disabled people transferred from APPOGG to SAPPOR;

**April 2003:**

- ⇒ first clients started receiving Residential Services at Dar Arka in Għajnsielem;

## *History of Agenzija SAPPOR (2)*

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### **February 2003:**

- ⇒ opening of Kirkop Residence;
- ⇒ opening of Vajrita (first floor) Residence in Marsascala;
- ⇒ Service Allocation Committee of the Agency started operating;

### **July 2003:**

- ⇒ Residence Villino Marija in Mtarfa welcomed its first resident;

### **December 2003:**

- ⇒ opening of Vajrita (second floor) Residence in Marsascala;



## *History of Agenzija SAPPOR (3)*

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**April 2007:**

⇒ incorporation of Day Services within Agenzija SAPPOR;

**May 2007:**

⇒ first clients started receiving Residential Services at Dar Pirota in Birkirkara;

**December 2007:**

⇒ opening of Kordin Day Centre in Paola;

**March 2009:**

⇒ first client started receiving Residential Services at Bormla Residence;

## *Our Services ...*

### Social Work Services:

- Social Work Services coordinate service through assessment, short-term and long-term interventions to meet the desired objectives of the client and his/her family/carer.



## *Our Services ...*

### Day Services:

- provide daily programmes, Monday to Friday, with a variety of opportunities for disabled persons to engage in educational & recreational activities & learning of new skills;
- Agency has nine Day Centres based in:
  - Santa Venera;
  - Fleur-de-Lys;
  - Hal-Far;
  - Marsascala;
  - Swatar;
  - Pembroke;
  - Birgu, and
  - two in Mtarfa.
- it also administers and runs a tenth Day Centre in Paola, in collaboration with the PHRF NGO.

## *Our Services ...*

### Community Services:

- empower disabled persons and their families/carers through personal assistance, knowledge and practice to better their quality of life and thus promote their right to live in the family ambience and to be participant citizens in their community.

The nature of Community Services provided is twofold:

- Personal Assistance refers to the service provided to persons who require support to carry out daily activities such as bathing, toileting, dressing and undressing, and feeding, and whose quality of life is significantly improved when they are provided with such support.
- Intervention also refers to the services offered to disabled persons, which are geared at involving the person in activities of a personal, familial, and social nature of the person's choice.

## *Our Services ...*

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### Residential Services:

- enable disabled persons to live independently or with others, where the family home environment is not possible or available. Residents will apply their various skills in community living backed by individualised support plans;
- the Agency has six residences based in:
  - Fgura;
  - Kirkop;
  - Mtarfa;
  - Bormla; and
  - two in Marsascala.

## *Our Services ...*

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### Resource & On-Call Services:

- Resource Services strive to provide individualised support services, in adherence with the Agency's Holistic and Person-Centred Approach, that would enable and empower disabled persons to realise their vision, dreams and hopes in life to enhance the quality of life;
- On-Call Service is also provided by the professionals who work within the Resource Team and is there to guarantee appropriate support to persons carrying out frontline duties in Residences and in the Community through a 24-hour 7-days-a-week back up.

## *Our Services ...*

### Alternative Service Packages:

- the administration of seven permanent residential placements in Dar I-Arka, Għajnsielem;
- the administration of seven permanent residential placements in Dar Pirotta, Birkirkara;

### Other Services:

- provision of emergency Community Services for a determined time-span;
- ad hoc Personal Assistance support wherever this is required allowing disabled persons to participate in educational activities, such as through seminars and continued education, as well as leisure pursuits such as the participation in holiday tours.



## *Our Services in numbers ...*

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- 2222 number of service users registered with Social Work Services until the end of June 2009;
  - 230 average number of persons receiving social work services in any one month;
  - 10 number of Day Centres operated by SAPPOR;  - 417 number of clients utilising Day Services;
  - 105 number of clients benefiting from Community Services;
  - 625 number of hours of Community Services weekly;
  - 6 number of residences operated by SAPPOR;  - 14 number of residential placements offered within other entities but administered by SAPPOR;
  - 54 number of residents in receipt of Residential Services with another 4 in transition ...



## *Our Staff ...*

Agency has, at present, a staff compliment of 347 employees:

3	Management
4	Executives
8	Administration
1	Maintenance
14	Resource Services
8	Social Work Services
13	Community Services
106	Residential Services
180	Day Services
10	employees currently on unpaid leave

## *Our Future Plans ...*

### Some of our plans for the future include:

- Improvement in qualitative support levels (individualised support plans);
- Initiation of Residential Services within Birżebbugia flatlets for Disabled Minors who at risk;
- Open New Day Centre for Adults with Disability;
- Initiate Non-Centre-Based Day Services within the Community;
- Introduce Volunteering Strategy;
- Pursue Discussions Regarding Mount Carmel Hospital Joint Funding Project (15 clients);
- Work more on procurement of EU funding and initiatives (ME2; Youth; Study Bursaries; Research Projects).

# THANKS

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**The management of SAPPORIT would like to take this opportunity to thank:**

- **its clients for the trust they have shown in the Agency and its services ...**
- **its staff members for the invaluable work they carry out with such commitment ...**

**THANK YOU ALL FOR YOU ATTENTION!**